



## INADEQUATE CONTENTS DESCRIPTIONS WILL DELAY YOUR PARCEL

You must describe all the contents in your parcel. Incomplete, inaccurate or single word descriptions may result in your parcel being delayed, stopped or returned to you. Please provide accurate values for each item based on their replacement value.



### Unacceptable

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Electronic goods

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Clothes or garments

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Shoes

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Gift

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Sample

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Personal item

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Document

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Accessories

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Spares or parts



### Acceptable

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Apple iPhone 12, Digital camera,  
Samsung Galaxy tablet, Dell laptop

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Women's linen trousers

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Men's leather sandals, Nike Air Max  
trainers

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Books, CDs, Children's doll

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Cotton fabric swatches

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Prescription sunglasses

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Business contract, Visa application  
letter, Instruction manual

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Plastic phone case, Wireless  
headphones

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Hard drive for a HP computer,  
Car wing mirror

## MISSING CONTACT DETAILS

Full sender and receiver names (first and last name) as well as valid mobile phone numbers or email addresses are essential for every DHL parcel to avoid delays.

**Please note that parcels to international destinations, including the EU, may be subject to Customs duties and taxes, payable by the receiver.**